On line delivery and returns

Seven day home approval on stock items applied to on line purchases only

We send most items on a 24 hour courier signed for service, items purchased on line before 11.00 am will usually be dispatched the same day. Next day service is for deliveries Monday to Friday only, items ordered after 12.00 noon Friday, or on Saturdays, Sundays will usually be dispatched the following Monday. Orders placed on Bank Holidays will usually be dispatched the next working day.

Our couriers make three attempts to deliver the parcel, after this they send the parcel back to us and we will charge this amount to yourselves. We cannot be responsible for being given incorrect delivery details.

Delivery is chargeable and if not suitable you will have to arrange and pay the return carriage.

All on line returns are thoroughly checked over, refunds are processed within 14 days of receipt.